



Inter American University of Puerto Rico  
Ponce Campus  
Health Sciences Department  
Radiologic Technology Program

**PROCEDURE TO RESOLVE ACADEMIC AND CLINICAL GRIEVANCES OF STUDENTS IN THE RADIOLOGIC TECHNOLOGY**

The Radiologic Technology Program will follow this procedure:

1. Any academic or clinical grievance from a student should be attended initially by a program faculty member. The professor will attend to the student's grievance in a period of 48 hours. If the professor cannot resolve the matter during that period of time or if the issue falls outside of their scope of expertise, the grievance will be referred to the Radiologic Technology Program Coordinator.
2. The Radiologic Technology Program Coordinator will handle the student's grievance within a period of 72 hours. If the issue is not resolved during that period of time; the grievance must be referred to the Health Sciences Division Academic Coordinator.
3. The Health Sciences Division Academic Coordinator will attend to the student's grievance within a period of 72 hours. If the issue is not resolved during that time; the case will be referred to Dean of Student Affairs.
4. Following the Student Regulations, the Dean of Student Affairs will attend to the student's grievance. The Dean of Student Affairs will communicate with the student, in writing, the course of action in a minimum of 10 business days. The issue will be resolved within the academic semester.

## Grievance Process

